

In the interest of protecting the safety and health of all the Adaptive Spirit attendees, regrettably we must cancel AS2020 due to the spread of COVID-19. We greatly appreciate everyone who was planning to attend and their commitment to Adaptive Spirit. As a non-profit trade association focused on providing networking and educational opportunities to our members, please keep in mind we have incurred event-related expenses to date. **We will be providing updated information on sponsorships and individual registrations by March 23, 2020.** Please be patient as we work through the issues associated with the cancelation.

And now for some good news! The Silent Auction Committee is working hard to execute the auction online. We are excited the AS2020 Silent Auction will go on as it directly benefits athletes through the ASAP. More to come soon!

Grand Hyatt Vail

All existing hotel room and condo reservations made before March 13, 2020 can be changed or cancelled at no charge up to 24 hours before your scheduled arrival. Please contact the Grand Hyatt Vail to cancel or rebook. **Do not call the 800 number.** Send an email to nicole.currence@hyatt.com. Please include:

- confirmation numbers
- names on the reservation
- directions on whether you wish to cancel and get a refund or if you wish to apply the payment towards a future stay

Vail Marriott

For guests with an existing reservation, including reservations with pre-paid rates, they allow full changes for cancellation without a charge up to 24 Hours prior to arrival, as long as the change or cancellation is made by April 30, 2020. Please note that any changes to existing reservations will be subject to availability and any rate differences. We suggest you do not use the 800 number but call the hotel directly at 970-476-4444.

Antlers at Vail

A credit for the total value of prepaid lodging deposits will be held under the guest's (or business) name. The guest may use this credit toward a future stay at the Antlers at Vail. The credit may be given/transferred to another guest. The credit must be used during or before the 2020-2021 ski season. The credit will expire if not utilized by closing day of Vail Mountain in April of 2021. Reservations are not guaranteed and based on space availability. 800-843-8245

Lion Square Lodge

A credit for the total value of prepaid lodging deposits will be held under the guest's (or business) name. The guest may use this credit toward a future stay at Lion Square Lodge. The credit may be given/transferred to another guest. The credit must be used by December 31, 2020. Reservations are not guaranteed and based on

space availability. Call 877-613-2104 and have your confirmation number and the name on the reservation available.

Sonnenalp

A credit for the total value of prepaid lodging deposits will be held under the guest's (or business) name. The guest may use this credit toward a future stay. The credit may be given/transferred to another guest. The credit must be used by April 15, 2021. Reservations are not guaranteed and based on space availability. You must call 800-654-8312 or the full amount will be due. Please have your confirmation number and the name on the reservation available.

Lodge at Vail / Riva Ridge Condominiums

Guests with existing reservation may cancel and get a full refund. Please call 800-859-8242 (option 4) and make sure you have your confirmation number and the name on the reservation available.

Other lodging properties

If you have booked with any other property, you need to contact them directly regarding the status of your reservation.

Ground Transportation with Epic Express

Call 800-525-636 to cancel and get full refund. Please make sure you have your confirmation number available.

Equipment Rentals

Charter Sports

If you reserved your equipment online, you do not need to do anything. Your reservation will disappear from their system if you do not check in and no payment will be taken.

Vail Sports

If you reserved your equipment rentals online, you need to call Rent Ski customer service to request a refund. Please have your confirmation handy to facilitate this transaction. The phone number to call is 970-754-0033.

Venture Sports

If you reserved your equipment online, you do not need to do anything. Your reservation will disappear from their system if you do not check in and no payment will be taken.

Vail Ski School

If you booked ski school or daycare online, please call them to cancel and request a refund. 970-754-4300